

# NKH Connect Cloud IP Telephony

Powered By:



Slash your phone bill with Sip Trunk (connect without Gateway)



Call Status, Chat, Click2Call, Call Recording & Reporting



WebRTC Web Conference (internal & external users)



Unified Communication as a Service (UCaaS)



Support Android, iOS App, Chrome Browser and IP-Phone



Easy Management and centralize control for extensions



Website Live Chat & Talk, Call Center with CRM integration



Enterprise Cloud with secure SSL connection, 99.7% uptime SLA

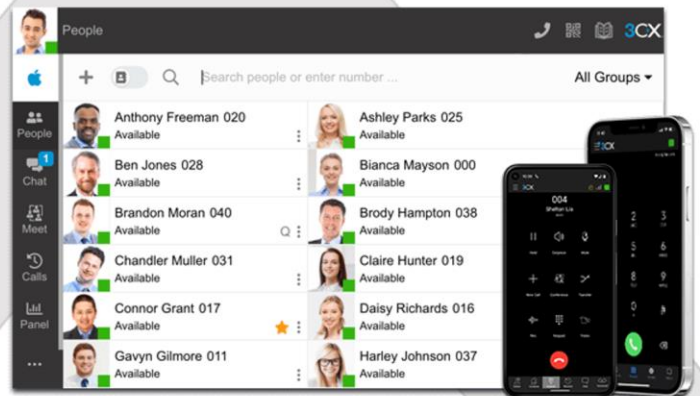


## 3CX Phone System Solution

- Easy to Configure and Manage
- Halve your phone bill with SIP Trunks
- Boost Productivity with Unified Communications
- Increase mobility with Mobile Clients
- Integrated WebRTC based Video Conferencing
- Click2Call & CRM integration
- Centralized admin management, call reporting
- Digital receptionist and IVR
- Advanced call center with wallboard
- Native Microsoft Teams integration

## 3CX NKH Connect Cloud IP Telephony

- Fully Enterprise Cloud Hosted
- Save on initial setup costs
- Include Static IP and Unlimited bandwidth
- One cloud IP-PBX for multiple locations
- Reduces telco telephone line
- Call Recording and Billing
- Secure SSL Encryption Connection
- Automatic detection & blacklisting of SIP Attack
- 7 days Retention Backup
- Guarantee 99.7% Service uptime SLA

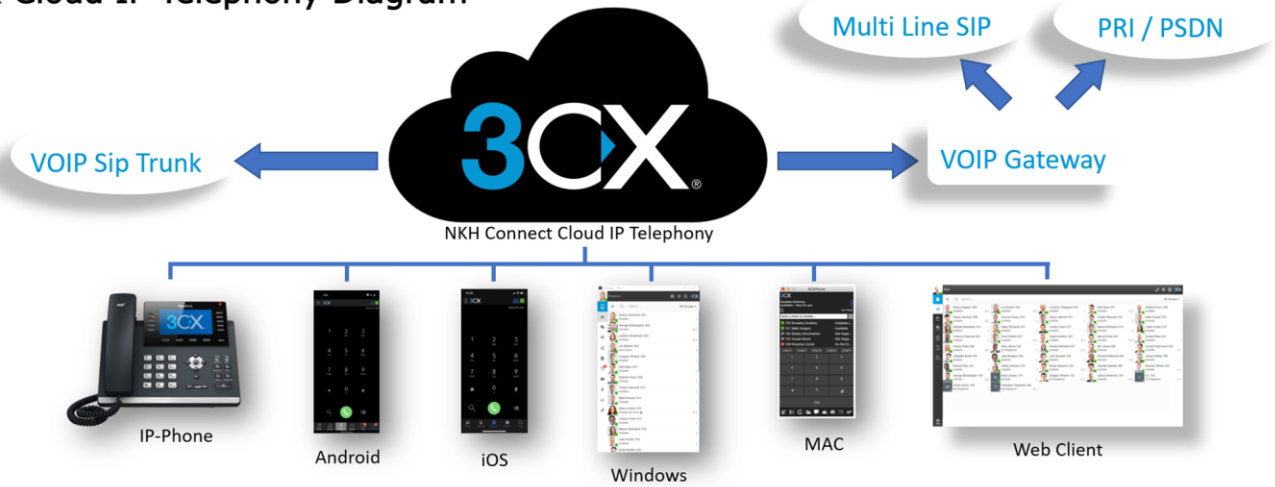


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## 3CX Cloud IP Telephony Diagram



## 3CX IP-PBX Features

### Core PBX Features:

- Unlimited Extensions
- Apps: Windows and Web Client, iOS, Android
- Phone Directory
- Auto Attendant / Digital Receptionist
- Headset Integration
- Call Parking / Pickup
- Call Logging
- Ring Groups
- Plug & Play Phone Provisioning
- Choose own SIP Trunk
- Inbuilt SBC to deploy offsite phones
- Busy Lamp Field (BLF)
- Integrated Fax Server
- Multi-level IVR
- Voicemail Transcription
- Intercom / Paging / PA
- Announcements

- Custom FQDN
- Custom SMTP Server
- Microsoft 365 Integration
- Hotel PBX Module
- Call Flow Designer
- Hot Desking
- Scheduled Restore
- Connect Remote Offices (Bridges)

### Call Center Features:

- Call Queues
- Call Recording
- SLA Alerting
- Switchboard
- Wallboard
- Callback
- Barge in / Listen in / Whisper
- Call Reports
- CRM Integration

### Live Chat & Messaging:

- Live Chat
- 3CX Talk Link
- Facebook Messaging
- Chat Reports

### Video Conferencing:

- 3CX Meet Link
- Polls
- PDF Sharing
- Screen Sharing
- Remote Assistance
- Whiteboard
- 100 / 250 Participants

### Enterprise Features:

- Microsoft Teams Integration
- Skill-based Routing
- Start / Stop Call Recording Rights
- Custom IP Phone Logo
- Youtube Integration

## 3CX NKH Connect 3CX Cloud Telephony Packages

3CX Cloud IP-PBX	4 Simultaneous Call	8 Simultaneous Call	16 Simultaneous Call	24 Simultaneous Call	32 Simultaneous Call	48 Simultaneous Call	64 Simultaneous Call	96 Simultaneous Call	128 Simultaneous Call
Version	Pro / Ent Edition	Pro / Ent Edition	Pro / Ent Edition	Pro / Ent Edition	Pro / Ent Edition	Pro / Ent Edition	Pro / Ent Edition	Pro / Ent Edition	Pro / Ent Edition
Extensions	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Recommended Ext	12	24	48	72	96	144	192	288	384
Call Recording	9,600 Minutes	19,200 Minutes	38,400 Minutes	56,600 Minutes	76,800 Minutes	115,200 Minutes	153,600 Minutes	230,400 Minutes	307,200 Minutes
Web Meeting Participants	100/250 Users	100/250 Users	100/250 Users	100/250 Users	100/250 Users	100/250 Users	100/250 Users	100/250 Users	100/250 Users
Softphone Client	✓	✓	✓	✓	✓	✓	✓	✓	✓
Static IP / SSL FQDN	✓	✓	✓	✓	✓	✓	✓	✓	✓
Call Center Module	✓	✓	✓	✓	✓	✓	✓	✓	✓
Hotel Module	✓	✓	✓	✓	✓	✓	✓	✓	✓
CRM Integration	✓	✓	✓	✓	✓	✓	✓	✓	✓
Ms Teams Integration	Ent	Ent	Ent	Ent	Ent	Ent	Ent	Ent	Ent
Unlimited Remote Support	✓	✓	✓	✓	✓	✓	✓	✓	✓
7 days Retention Backup	✓	✓	✓	✓	✓	✓	✓	✓	✓
Uptime SLA	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%

